



# CARING HOMES

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## A guide to visiting our care homes

We understand that it is important for people to see our homes before they choose their care. We are pleased to announce that we can reintroduce safe viewings for new customers in many of our homes.

At Caring Homes, we are used to working to strict infection control protocols and this is especially important at this time. All visits will need to happen in an organised manner, and we need to keep in mind the safety of our residents, our staff, and indeed our visitors.

### Home Viewings

Please arrange your viewing by calling the Home. We ask that you do not arrive unannounced.

You will have plenty of time to chat to team members and ask any questions.

You will need to be supervised when walking around the Home.

### Things to consider

If you feel unwell or have any COVID symptoms, please do not visit.

We encourage you not to come via public transport if possible.

### What to expect on the day

- You will be allocated a parking space
- Hand sanitiser stations will be in place
- A mask, which we will supply, will need to be worn by you
- No direct contact should be made with residents or colleagues during your visit