

subject to their needs and abilities, enhancing residents' lives wherever possible.

Residents in the main house are encouraged to take their meals together in the dining room to foster a good social spirit, providing excellent opportunities for general interaction or simply catching up with friends. However, there is an option to take meals in the privacy of your bedroom.

Outside, the landscaped gardens and patio areas provide a venue for outdoor activities or to simply unwind and relax.

LIFESTYLE

Dining is an important part of life at East Hill House. The chef and kitchen staff aim to take residents' individual needs and tastes into consideration in the preparation of the excellent wholesome home cooked meals. We are happy to cater for special diets and individual preferences. In addition to breakfast, lunch and supper, hot and cold drinks and a range of snacks are available throughout the day.

Whilst many residents chose to come and go as they please, we also have a visiting hairdresser, chiropody and other practitioners attending the home.

REGULATION AND INSPECTION

We are registered and inspected by the Commission for Social Care Inspection (CSCI). Inspector's reports are available to residents and their families. In addition, there are annual visits by the Environmental Health Organisation, Fire Officer, and other associated regulators.

East Hill House is also accredited with the Hospitality Institute's 'Hospitality Assured Standard', which is more synonymous with the hotel trade, in recognition of consistency, quality and a strong customer service focus.

VISITORS

We always encourage visits from family members and friends to ensure that they are completely happy with the surroundings and care we give to all of our residents. Visitors are welcome at any time during the day or evening, subject to the care and rest needs of individual residents.

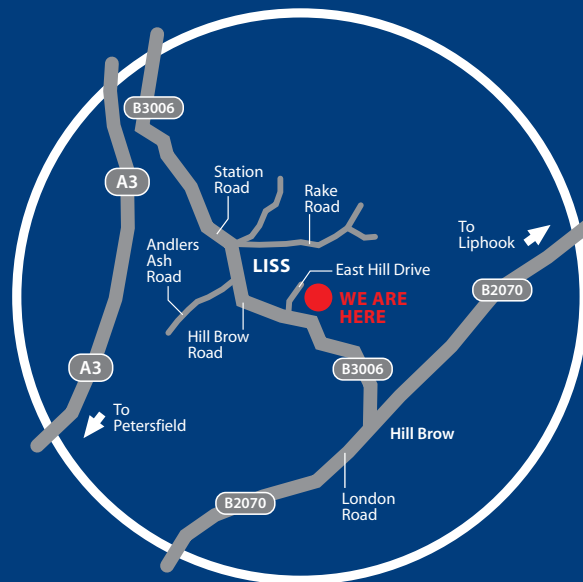
SHORT STAYS

Subject to availability, we also welcome short-stay residents who simply wish to enjoy a break with us, require a period of convalescence, or wish to sample the lifestyle with a view to becoming a permanent resident in the future.

NEXT STEP

We are very happy to arrange visits from prospective residents and their families, extending a warm welcome to all visitors. To visit the home, or to make an appointment for an assessment of a prospective resident's care needs, please contact our manager on 0808 166 1320 for further details.

HOW TO FIND US



Freephone 0808 166 1320

East Hill Drive
Hill Brow Road, Liss, Hants, GU33 7RR
www.caringhomes.org email: marketing@caringhomes.org



East Hill House

RESIDENTIAL HOME

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East Hill House is an attractive period residence located on the outskirts of the bustling village of Liss. It occupies a delightful elevated position overlooking the picturesque gardens, village and surrounding rural countryside.

Located within the landscaped grounds are a number of purpose built cottages and apartments, for those wishing to maintain a more independent lifestyle.

The village of Liss has numerous amenities and facilities and the charming market towns of Petersfield and Midhurst are a short drive away. East Hill has easy access to all major routes, as well as a variety of tourist and visitor attractions.

In this tranquil location residential care is provided to up to 44 people over the age of 60, in the main house, the cottages and apartments. It is our aim to provide a comfortable and enjoyable environment with a friendly and companionable atmosphere, where residents can enjoy the highest standard of care from highly trained and qualified staff.

PROFESSIONAL HEALTHCARE

Our team of friendly and dedicated staff ensure exceptionally high standards are maintained. The health and welfare of residents is paramount, with staff encouraged to constantly develop their skills with the support of our in house training provider.

Our key focus is in on providing a safe, homely and supported environment for those within our care, through a planned multidisciplinary team approach. We are fully committed to meeting the physical, psychological and spiritual needs of our residents to the greatest extent that their individual circumstances permit.

Under the management of the care home Manager tailored care plans are drawn up with residents on an individual basis in conjunction with their relatives. The plans are regularly reviewed so they can be adjusted as a person's needs change, ensuring appropriate care delivery at all times.

We aim to ensure that care delivery is discreet and appropriate, while also enabling residents to retain their privacy, independence and dignity.

ACCOMMODATION

The desire to create a 'home from home' is uppermost in the minds of staff at East Hill House. All rooms are individually decorated and personalised, and residents are encouraged to bring some of their own belongings with them, to help them feel they are part of familiar surroundings.

The accommodation at East Hill House exudes period charm, with a beautiful grand mahogany staircase and two elegant day rooms, with feature fireplaces and large picture windows. Both the day rooms and the spacious dining room have

commanding views across the landscaped gardens and grounds. There is a passenger lift to ensure full access to all floors.

East Hill House offers care to residents in well-appointed single rooms, with ensuite facilities. All rooms are fully furnished and fitted with TV points. There is an emergency call system installed next to each bed for residents to alert staff if required at any time of the day or night.

There are also apartments in the house and cottages in the grounds which provide a practical option to those wishing to retain their independence and lead active and fulfilling lifestyles. These are maintained by the site maintenance officer at East Hill. Each cottage and apartment is attractively decorated and furnished and provides self-contained living accommodation, including a small kitchenette, lounge area, bathroom and bedroom. Again, residents are encouraged to bring their own furniture and personal mementoes. Residents can self cater or join fellow residents in the dining areas of the house.

SOCIAL ENVIRONMENT

There is an attractive Club Room used for pursuing social activities. There are clear benefits for residents in maintaining hobbies and leading as active a lifestyle as possible. We encourage the pursuit of special interests and hobbies, and in the main house our dedicated activities coordinator plans a wide range of events and activities that can be enjoyed by everyone in consultation with our residents committee. These may include traditional hobbies such as gardening, cookery, sewing, knitting and keeping fit, through to more care related therapies such as cognitive and sensory therapies. All residents are encouraged to participate in these activities

