

to breakfast, lunch and supper, hot and cold drinks and a range of snacks are available throughout the day.

We have a hairdressing room, and chiropody and other practitioners attend the home regularly.

## RELIGION

The spiritual aspect of life is a vital element of residential care at Cranmer Court. Residents from all religious faiths are welcome, and we acknowledge every individual's personal and cultural beliefs and values. Weekly services are available if desired.

## REGULATION AND INSPECTION

Cranmer Court is registered and inspected by the Commission for Social Care Inspection (CSCI), and operates under the guidelines of the National Minimum Care Standards. Inspector's reports are available to residents and their families. In addition, there are annual visits by the Environmental Health Organisation, Fire Officer, and other associated regulators.

As a clear demonstration of our commitment to provide quality care and services, the Caring Homes Group is ISO9001 accredited, a quality standard for consistency in the delivery of quality services to our customers. Cranmer Court also holds the coveted Institute of Hospitality "Hospitality Assured" award, an international standard pertaining to hospitality services and a strong customer focus – usually more synonymous with the hotel trade.

## VISITORS

We always encourage visits from family members and friends to ensure that they are completely happy with the surroundings and care we give to all of our residents. Visitors are welcome at any time during the day or evening, subject to the care and rest needs of individual residents.

## SHORT STAYS

Subject to availability, we also welcome short-stay residents who simply wish to enjoy a break with us, require a period of convalescence, or wish to sample the lifestyle at Cranmer Court with a view to becoming a permanent resident in the future.

## THE NEXT STEP

We are very happy to arrange visits from prospective residents and their families, extending a warm welcome to all. To visit the home, or to make an appointment for an assessment of a prospective resident's care needs, please contact our manager on 01883 627859 for further details.

## HOW TO FIND US



Tel: 01883 627 713

Farleigh Road, Farleigh Common  
Warlingham, Surrey CR6 9PE

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# Cranmer Court

CARE HOME WITH NURSING

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## CARE HOME WITH NURSING

Cranmer Court is a prestigious purpose built nursing home specialising in care of the elderly and offering specific facilities for sensory impairment, physical disability and terminal care.

The home is located within a conservation area on the edge of the village of Farleigh and is in close proximity to both the delightful village of Warlingham and extensive facilities of the London Borough of Croydon.

Cranmer Court was designed by a highly experience team of professionals, with an in depth understanding of the needs of elderly people. The building is constructed from a mellow brick, which compliments the home's location and surroundings. Romeo & Juliet balconies on the first floor and patio doors leading out on the ground floor further enhance the attractive façade.

Cranmer Court stands in large attractive landscaped gardens with sheltered patios with seating, which can be enjoyed throughout the summer months, and large areas of level lawns enabling our most frail residents to make full use of the garden.

## COMMUNAL ACCOMMODATION

The oak panelled reception area is central to the building and provides concierge services.

Our elegant dining room is a favourite venue for mealtimes, and enjoys scenic outlooks across our beautiful gardens. Whilst many residents enjoy the social aspect of mealtimes, some may prefer the privacy of their own room where we are happy to serve meals.

We have two drawing rooms located on the ground and first floors, both with attractive views across the gardens and open countryside.

The home is particularly proud of its spacious activities/hobbies room, complete with kitchen area, internet zone and areas for craftwork. This facilitates a wide range of varied and meaningful activities, which are planned by our activities coordinator in conjunction with our residents.

The environment supports residents in remaining as independent as possible by having automatic lighting in the communal bathrooms, induction loop hearing systems in all communal areas and lifts with communication software.

## PRIVATE ACCOMMODATION

Cranmer Court offers care to 56 residents in well-appointed single ensuite rooms, decorated to a luxury standard. Each bedroom comes furnished, however residents are encouraged to bring in small items of furniture and personal possessions to individualise their rooms. All bedrooms have a television with

DVD facility, so that residents can watch films from our DVD library in the privacy of their own room, or alternatively there is a large plasma television with cinema surround sound in our day rooms where residents can enjoy large screenings of their favourite films.

## PROFESSIONAL HEALTHCARE

Cranmer Court is a nursing home providing home from home accommodation for 56 residents who may also have a sensory impairment, physical disability or require terminal care. We provide a safe and secure environment within which our residents can enjoy as much independence as their condition will allow. It is within this homely atmosphere that we give personalised care at all times, thereby enhancing residents' lives wherever possible.

Our key focus is on providing a safe homely and supported environment for those within our care, through a planned multidisciplinary team approach. We work closely with social and health teams, the residents and their families to strive to develop a realistic and meaningful life programme for all our residents which are under regular review.

## LIFESTYLE

Dining is an important part of life at Cranmer Court. We place great emphasis on traditional cooking, plentiful servings and choice. The chef and kitchen staff aim to take residents' individual needs and tastes into consideration in the preparation of the excellent wholesome home cooked meals. We are happy to cater for special diets and individual preferences. In addition

